



ARN TO SWIM IN ¼ OF THE TIME THANKS TO OUR:

- *Unique Learn-to-Swim Program
- *Small Class Sizes
- *Longer Lesson Duration
- *Professional Coaches

Hello and welcome. Below you will find a form for you to fill out and hand in to your first class so we can provide you with the ultimate customer service, as well as some Friendly Reminders to keep us on the same page. If your child is swimming 2x a week please fill out this form 2x and bring it to each of your lessons to hand in at the beginning. This form can be printed and filled out in pen or it can be filled in on the computer and printed and saved for future sessions.

INFORMATION PAGE (Please fill out and turn in to your coach)	
Child's Name:	Birthday:
Age:	School Grade:
Swim Level (last level completed):	Have you included your child's last swimming report card: <input type="checkbox"/> Yes <input type="checkbox"/> No I don't have a report card please make a new one
Does your child submerge: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Parental Philosophy: <input type="checkbox"/> Firmly Guide* <input type="checkbox"/> Gently Guide* <i>*Please indicate if you would like the coach to "Firmly Guide" your child to perform difficult and at times, a scary skill, or if you prefer the coach to "Gently Guide" your child and allow them to hold back until he/she is ready.</i>	
Do you need to purchase swimming equipment: <input type="checkbox"/> Yes (please fill out the equipment form on our website) <input type="checkbox"/> No we have good quality eyewear	Are you okay with you child being rewarded with candy for a good lesson or would you prefer they earn a sticker?: <input type="checkbox"/> Candy <input type="checkbox"/> Sticker
What problem would you like for your child's coach to solve:	
Any additional comments that you feel their coach should know:	
Allergies:	Medications:
Special Conditions & Helpful tips for Swim Clo (i.e. medical information, learning disabilities, physical disabilities):	
BC Care Card #:	
Parent/Guardian Name:	Cell Phone #:
Email Address:	Home Phone #:
EMERGENCY CONTACT INFORMATION (when parent/guardian cannot be reached):	
Emergency Contact's Name:	Cell Phone #:
Relationship to Child:	Home Phone #:

FRIENDLY REMINDERS: PLEASE INITIAL EACH SECTION.

1) Please hand in this sheet and your child's swim report card (if you have) to the instructor at the start of the first lesson.	Initial:
2) You will need to purchase eyewear by the beginning of lesson 2 as Swim Clo only lends eyewear for the first lesson so we can assess what eyewear is needed. Your coach will talk to you after lesson 1 about which eyewear will be appropriate for your child. We also suggest buying flippers; therefore, accelerating learning when you take children to practice or on vacation. Please fill out our equipment order form on the registration page of our website to order eyewear and other equipment from us.	Initial:
3) Most correspondence from Swim Clo will be via email, which often will go to your Junk/Promotions folder. Please check it regularly for important information. For example, your statement, Open House reminders, "Priority Registration" etc. Correspondence about last minute cancelled lessons due to mechanical problems or an ill instructor will come via text message.	Initial:
4) Cancellation policy: we have a 0 cancellation policy for missed group lessons other than for medical reasons.	Initial:
5) Swimmers in private/semi-private lessons only can recoup 20% of their single-lesson cost (as a credit to their Swim Clo account) by texting 604.341.6069 or emailing info@swimclo.com to inform us of their absence.	Initial:
6) Additional Students: Swim Clo reserves the right to add in additional students, without consent (up to a maximum class size of 5 swimmers).	Initial:
7) Private Learning Environment: in order to offer the highest quality lessons and to ensure that children aren't distracted during their lessons, Swim Clo asks that parents understand that we do not allow parents on the pool deck and there is unfortunately no viewing area.	Initial: